# Dramatically reduce patient wait times and improve patient outcomes



# We deliver millions of pounds worth of savings against NHS Tariffs and can help your organisation do the same.

ID Medical Clinical Services (IDMCS) is a CQC-regulated provider already helping many NHS trusts manage their patients' healthcare pathways and improve patient outcomes.

# Is your Cardiology department experiencing unsustainable pressure?

With an ever ageing and growing population, the demand for Cardiology treatment continues to put extreme pressure on Cardiology departments across the UK.

As of September 2023, the total number of patients hit an all-time high, with over 390,000 patients waiting for time-critical heart care.

Our tailor-made insourcing and outsourcing solutions significantly reduce RTT waiting times without compromising on quality and safety. Dependent on your specific service challenges, we can build a bespoke solution and provide a full IDMCS team to manage the entire patient pathway or create a hybrid model comprising IDMCS and your Trust's staff, and virtual follow-ups, if required.

# Our highly skilled teams can confidently treat a wide range of cardiac diseases and conditions, which include but are not limited to the following:

- Coronary artery disease (angina/MI)
- Heart failure
- Cardiomyopathy
- Atrial fibrillation
- Embolism and thrombosis
- Coronary artery disease
- Dyspnea
- Cardiac arrhythmias
- Congenital heart disease
- Syncope

# Working in partnership to offer a collaborative and harmonious extension to your existing team

We can deliver a range of diagnostic treatments and a variety of services. These can be completely bespoke to your specific challenges and flexible to meet ongoing and fluctuating demand.

Our Cardiology Consultants and Specialist teams are able to support with all aspects of the patient pathway, which can include the following:

- Electrocardiogram (ECG)
- Exercise stress test
- Echocardiogram (ultrasound)
- Coronary angiogram

- Magnetic resonance imaging (MRI)
- Coronary computed tomography angiogram (CCTA)
- Coronary intervention and implantation of cardiac devices

# At a glance

98%

Average patient satisfaction score



Robust Clinical Governance processes to continuously improve our services



Rapid mobilisation in as little as 2 weeks



Delivering exemplary patient care without compromising on quality and safety



Highly skilled Healthcare Professionals from substantive NHS backgrounds

Regulated by

CareQuality
Commission

At ID Medical Clinical Services, we fully appreciate the importance of building a team that is committed to working together to deliver exemplary patient care. That's why we have unrivalled capacity to supply regular, regional teams.

Our services are delivered by experienced NHS Consultants and Nursing Healthcare Professionals who work alongside our Senior Operations Team to improve patient access and reduce backlogs quickly and efficiently.

With a dedicated Service Delivery Manager, we can ensure you are kept up to date via weekly service calls and Governance and Quality meetings, where the overall service performance and patient outcomes can be discussed.

## **Key benefits of using IDM Clinical Services:**

- Robust Clinical Governance processes
- CQC-regulated

ZZ

- National coverage
- NHS Consultant-led
- Insourcing/outsourcing options: fixed premises or mobile units to suit your requirements
- We take care of the full patient pathway from first patient referral, through consultations and diagnostics, to follow ups and discharge
- Average patient satisfaction scores of 98%
- Capacity to flex up or down based on demand
- All major Frameworks approved, providing simple contractual engagement

### Seamless integration with your existing service

We appreciate how important it is to comply with your local service protocols, policies and processes, which is why we are able to seamlessly integrate with your existing service, working in full partnership with you as an extension of your Cardiology department.

Right from the moment I was collected from the waiting room I was treated with dignity and respect by the ID Medical Team. I was anxious about the procedure due to my last experience but was instantaneously put at ease by the nurse. The whole team were approachable and friendly, they listened to my concerns and reassured me. I felt totally safe in their care. The procedure was carried out with consideration and efficiency.

Patient feedback

**Clinical Services 2023 Overview** 

Over

100,000

patients seen and treated

Delivered over

66,000

Completed over

**15,000** surgical procedures

Over

patients seen in

outpatient clinics

20,000

treated in GP Urgent Care services Over

10,000 treated within outsourcing services

# Take 6 steps with us



#### **Initiation Phase**

Meet our Clinical Lead and Operational team to evaluate your challenges and consider recovery plan options.



#### **Definition Phase**

Together we will clearly outline the service objective, with particular consideration given to risk, budget, timescale and approach.



### **Design Phase**

A bespoke delivery model is created in order to achieve your specific targets and operational needs.



#### **Development Phase**

The Clinical Team is sourced and we ensure everything needed to run the service is arranged.



#### **Implementation Phase**

Service Go Live!



#### **Follow-Up Phase**

Weekly service delivery calls and onsite visits to discuss overall performance and patient outcomes.

## Contact us:



clinicalservices@id-medical.com



+44 (0) 1908 525 756



id-medical.com/clinical-services

