

Gastroenterology and Endoscopy Services

Dramatically reduce patient wait times and increase your Outpatient & Diagnostic Capacity

ID Medical Clinical Services (IDMCS) is a CQC-regulated provider already helping multiple NHS trusts manage their patients' healthcare pathways and improve patient outcomes. All while delivering millions of pounds worth of savings against NHS tariffs. We can help your organisation do the same.

Our insourcing and outsourcing solutions significantly reduce RTT waiting times without compromising on quality and safety. And our specialist teams work with you to understand your service challenges to build a bespoke delivery model for achieving your targets and operational needs.

Tailored to you, organised by us

ID Medical Clinical Services are extremely flexible and can support with all aspects of the patient pathway. You utilise our specialist teams where you need us most. Our highly skilled Gastroenterology teams can deliver an extensive portfolio of Gastroenterology services including:

- Diagnostic and Surveillance Endoscopy lists
- Bowel Cancer screening
- ERCP
- Enhanced Therapeutic Endoscopy
- GA Sedation Endoscopy
- Decontamination services
- GI Physiology and Manometry
- Outpatient Clinics Including Specialist IBD and Hepatology
- Waiting List Validation
- Booking, Administration and Clerical support

At ID Medical Clinical Services, we recognise the importance of building teams that are committed to working together to deliver exemplary patient care. We utilise our unrivalled capacity to supply regular, regional teams throughout the duration of our services to provide a continuous and stable extension to your department.

We can also offer a fully equipped, bespoke, modular endoscopy unit to carry out services. This causes minimal disturbance to your existing operation, allowing patient access to planned diagnostic care and treatment earlier and faster.

At a glance

98%

Average patient satisfaction score

30%

Average savings on NHS Tariffs



Flexible Service Models



Rapid mobilisation in as little as 2 weeks



Providing consistent teams of highly skilled healthcare professionals every week

Regulated by



A flexible and comprehensive service to meet your needs

Meet the Gastroenterology Clinical Governance team



Dr Kevin Yoong
Consultant Clinical Lead

With nearly 30 years' NHS experience, Dr Yoong plays an essential role in helping our services progress. Dr Yoong completed his clinical training in 1993, later qualifying as Consultant Gastroenterologist & Physician in 2007. He is now Consultant Gastroenterologist at Mid Cheshire Hospitals NHS Foundation Trust and Clinical Director of the Cheshire Bowel Cancer Screening Programme.



Urszula Knight
Endoscopy Nurse Lead

With over 12 years' NHS experience as a Senior Endoscopy Nurse, Urszula has been instrumental in the development of ID Medical's Clinical Services Endoscopy division, providing invaluable advice to our Operational and Clinical teams. Urszula supports with the implementation of our endoscopy contracts, is our nurse governance lead and also assists with nursing recruitment and ongoing training for our teams.



Professor Fahed Youssef
Medical Director

Professor Youssef qualified in 1990 and has been working as a Consultant Surgeon in the UK since 2009. An integral part of our Clinical Services Team, Professor Youssef provides comprehensive support during the planning and implementing of our contracts whilst overseeing the clinical governance and quality assurance of all our services.

Our services are delivered by experienced NHS Consultants and Nursing Healthcare Professionals who will work alongside our Senior Operations Team to improve patient access and reduce backlogs quickly and efficiently.

With a dedicated Service Delivery Manager, we will ensure you are kept up to date via weekly service calls and Governance & Quality meetings, where the overall service performance and patient outcomes can be discussed.



Key benefits of using IDM Clinical Services:

- Robust Clinical Governance processes
- CQC-regulated
- National coverage
- NHS Consultant-led
- Insourcing/outsourcing options: fixed premises or mobile units to suit your requirements
- We take care of the full patient pathway – from first patient referral, through consultations and diagnostics, to follow ups and discharge
- Average patient satisfaction scores of 98%
- Capacity to flex up or down based on demand
- All major Frameworks approved, providing simple contractual engagement

Aintree Case Study Highlights

7 days a week delivering endoscopy Monday–Friday and Gastroenterology Outpatient Clinics every weekend

Endoscopy



Monday - Friday



Full Endoscopy Team

104

JAG Points Per Week



Equates to 280 Patients Per Month

Outpatients



1 Weekend



3 Onsite Consultants



2 Remote Consultants



170 Patients



Equivalent to 18 Clinics

Seamless integration with your existing service

We appreciate how important it is to comply with your local service protocols, policies and processes.

Whether you choose an insourced or outsourced service, we are able to seamlessly integrate within your existing service, working in synergy with you as an extension of your Gastroenterology department.

Up and running as soon as you need

24/7 elective care service, weekends, during the week and/or evenings, and be mobilised in as little as 2 weeks.

Why us:

55+

NHS Hospitals throughout England, Wales & Scotland working with us

6+

years of experience supporting with Insourced & Outsourced Services

7 day

services on site & remote operating Mon – Sun including evenings

30%

average savings against NHS tariffs

98%

patient satisfaction scores



Unrivalled capacity to supply regular & regional teams of Consultants & Nursing Healthcare Professionals from NHS Substantive backgrounds

Take 6 steps with us



Initiation Phase

Meet our Clinical Lead and Operational team to evaluate your challenges and consider recovery plan options.



Definition Phase

Together we will clearly outline the service objective, with particular consideration given to risk, budget, timescale and approach.



Design Phase

A bespoke delivery model is created in order to achieve your specific targets and operational needs.



Development Phase

The Clinical Team is sourced and we ensure everything needed to run the service is arranged.



Implementation Phase

Service Go Live!



Follow-Up Phase

Weekly service delivery calls and onsite visits to discuss overall performance and patient outcomes.

Contact us:



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