

# Urology Insourcing Services

**Flexible service models designed to reduce wait times and improve patient outcomes**

**ID Medical Clinical Services (IDMCS) is a CQC-regulated provider already helping NHS trusts manage their patients' healthcare pathways and improve patient outcomes. We deliver millions of pounds worth of savings against NHS tariffs, and we can help your organisation do the same.**

## Is your Urology department struggling to cope with increased referrals?

As of June 2023, the total number of patients waiting for urological treatment was over 400,000. It's no surprise that with the ageing population increasing and the promotion of many men's health initiatives, Urology departments across the UK are experiencing increasing pressures to ensure patients are seen and treated within the expected NHS Guidelines of 18 weeks.

Our tailor-made insourcing and outsourcing solutions significantly reduce RTT waiting times without compromising on quality and safety. Dependent on your specific service challenges, we can build a bespoke solution and provide a full IDMCS team to manage the entire patient pathway or create a hybrid model of IDMCS & Trust staff.

## Tailored to you, organised by us

Our highly skilled team of Consultant Urologists & Specialist Nurses can confidently treat a huge variety of Urological conditions, which include but are not limited to the following:

- Urinary Tract Infections (UTIs)
- Kidney & Bladder Stones
- Urinary Incontinence (Male & Female)
- Benign Prostatic Hyperplasia
- Erectile Dysfunction & Peyronie's Disease
- Prostate Cancer Screening
- Haematuria
- General Paediatric Conditions

## At a glance

# 98%

Average patient satisfaction score



Robust Clinical Governance processes to continuously improve our services



Rapid mobilisation in as little as 2 weeks



Delivering exemplary patient care without compromising on quality & safety



Highly skilled Healthcare Professionals from substantive NHS backgrounds

Regulated by



**Overcoming the pressures of increased referrals  
and NHS Guideline expectations**

## Our Clinically excellent Urology Teams can deliver a range of diagnostic treatments including both elective & non-elective procedures.

These can be completely bespoke to your specific challenges and flexible to meet ongoing and fluctuating demand. We can deliver:

- Pre-Op Assessments & Triage Clinics
- Urology Outpatients
- Day Case Urology Surgery
- Diagnostic Urology
- In-patient & 23hr Surgery
- One stop clinics
- Urodynamic studies

## At ID Medical Clinical Services, we fully appreciate the importance of building a team that is committed to working together to deliver exemplary patient care, which is why we have unrivalled capacity to supply regular, regional teams.

Our services are delivered by experienced NHS Consultants and Nursing Healthcare Professionals who will work alongside our Senior Operations Team to improve patient access and reduce backlogs quickly and efficiently. With a dedicated Service Delivery Manager, we will ensure you are kept up to date via weekly service calls and Governance & Quality meetings, where the overall service performance and patient outcomes can be discussed.

### Key benefits of using IDM Clinical Services:

- Robust Clinical Governance processes
- CQC-regulated
- National coverage
- NHS Consultant-led
- Insourcing/outsourcing options: fixed premises or mobile units to suit your requirements
- We take care of the full patient pathway – from first patient referral, through consultations and diagnostics, to follow ups and discharge
- Average patient satisfaction scores of 98%
- Capacity to flex up or down based on demand
- All major Frameworks approved, providing simple contractual engagement

### Seamless integration with your existing service

We appreciate how important it is to comply with your local service protocols, policies and processes.

Whether you choose an insourced or outsourced service, we are able to seamlessly integrate within your existing service, working in synergy with you.

“ All the staff have been so, so lovely and reassuring. I felt cared for, listened to and they answered any questions with patience and kindness... Thank you all so much! So wonderful to have a clean bill of health. ”

Patient

“ Everyone was so helpful and put me at ease from the time of arrival until the procedure was completed. I couldn't wish for better treatment. Thanks to all involved during my short stay. ”

Patient

## Why us:

- 55+** NHS Hospitals throughout England, Wales & Scotland working with us
- 20+** years of supporting the NHS with staffing, management and workforce solutions
- 7 day** services on site & remote operating Mon – Sun including evenings
- 30%** average savings against NHS tariffs
- 98%** patient satisfaction scores



Unrivalled capacity to supply regular & regional teams of Consultants & Nursing Healthcare Professionals from NHS Substantive backgrounds

## Take 6 steps with us



### Initiation Phase

Meet our Clinical Lead and Operational team to evaluate your challenges and consider recovery plan options.



### Definition Phase

Together we will clearly outline the service objective, with particular consideration given to risk, budget, timescale and approach.



### Design Phase

A bespoke delivery model is created in order to achieve your specific targets and operational needs.



### Development Phase

The Clinical Team is sourced and we ensure everything needed to run the service is arranged.



### Implementation Phase

Service Go Live!



### Follow-Up Phase

Weekly service delivery calls and onsite visits to discuss overall performance and patient outcomes.

## Contact us:



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**ID Medical**