

# Rapid, Reliable Complex Care Staffing Solutions

Supporting care providers in the delivery of compassionate, specialised complex care

## Comprehensive Complex Care Staffing Solutions

Partnering with ID Medical means gaining rapid and reliable access to compassionate, highly skilled complex care professionals dedicated to improving patient outcomes.

And we understand the specialist requirements and clinical expertise that complex care often requires; whether it's facilitating smooth transitions to in-home care or meeting intricate clinical and social requirements, we help to ensure every individual receives dignified, personalised care.

Our focus is on empowering patients to live fulfilling lives while providing operational efficiencies for care providers, NHS teams and Local Authority teams.

## Expert Care with a Holistic Approach

From managing tracheostomies and ventilators to administering rescue medications, our experienced Nurses, Care Professionals, and support workers are trained to deliver personalised, high-quality support.

Paediatric and adult conditions we can support with include:

- Life-limiting conditions
- Constant and/or continued assistance
- Learning disabilities and autism
- Physical disability or neurological impairment
- Mental health
- Children born with birth defects or injuries

Expertise also extend to palliative and end-of-life care, supporting patients and families during sensitive times.

## At a glance



**300+**

Continuing Healthcare Nurses



**500+**

Complex Care Specialists



**1 Hour**

Minimum time staff have been deployed within

**Within two weeks**

**4 Nurses onboarded for seamless care transitions**

**73 Hours**

**of Care scheduled within one week of mobilisation**

*"The team have been great to work with. They are very timely and reachable, and Rebecca always gets back to me quickly.*

*The team has provided great Nurses for our package and worked seamlessly with us to ensure they fit into the care plan."*

**Care Provider Representative**

**Specialist support at speed – for the swift and efficient mobilisation of complex care packages**

## Tailored to Your Needs

We specialise in providing tailored staffing solutions for private care providers, the NHS, and ICB Continuing Care Teams.

We deliver:

- **Rapid Staffing Solutions:** Access a pool of more than 100,000 Healthcare Professionals
- **Specialist expertise:** Skilled professionals experienced in managing complex clinical and personal care requirements
- **Mobilisation:** Streamlined processes for the swift and efficient deployment of care packages

With over 20 years of healthcare staffing experience, we are trusted partners to NHS and private organisations across the UK.

## Why Choose ID Medical?

We are committed to providing reliable, high-quality complex care solutions.

What sets us apart:

- **CQC-registered:** Adhering to the highest clinical and compliance standards
- **Personalised service:** Matching staff not only to clinical needs but also to the emotional and social requirements of patients
- **Specialist expertise:** Skilled professionals experienced in managing complex clinical and personal care requirements, including tracheotomy and ventilator-trained Nurses and Support Workers

## Ready to transform your complex care delivery?

Contact ID Medical today to discuss how our rapid, reliable staffing solutions can empower your care services.

Visit [id-medical.com/complex-care](https://id-medical.com/complex-care) or call us now to learn more.

## Why us:

# 20+

Years of experience

# 8M+

Hours delivered

# 600

Healthcare Specialists

# 95%

Trusts regularly working with us

# 100k

Pool of Healthcare Professionals

# 98%

Average NHS Audit score Platinum status

## Our services:



### Staffing Solutions

Full-time, part-time, temporary or permanent, we fill over 8 million plus hours a year.



### Clinical Services

Insourced, outsourced, virtual consultations and triaging – we help reduce patient wait times.



### Workforce Technology

A fully interoperable, modular platform powered by Clarity to manage all staffing needs.



### Managed Services

Master, Neutral & Hybrid Vendor Services, plus Recruitment Process Outsourcing.

## Contact us:

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# ID Medical